**Name: Usman Waseem**

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**Mobile: 07729800287**

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| **CAREER OBJECTIVE** |  |

To obtain a potential long-term position within a diverse environment where my knowledge, skills and experience are aptly utilized and challenged to meet the needs of a growing global-minded company.

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| **SUMMARY** |  |

I am an individual with over 1+ years of experience in telephone interviewing and student support. Highly motivated and eager to be involved in challenging projects, I utilise my experience and strong interpersonal skills to work effectively in growing environments. I am a results-focused, team-oriented & self-motivated individual.

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| **EXPERIENCE** |  |

* Worked on both the B2B and B2C projects.
* Interviewed individuals (random public) to do the market research.
* Also interviewed the senior managers/managers of the businesses where it comes to the B2B projects.
* Asked questions about the range of topics and the study questionnaire.
* Additionally, I also helped my team to hit the targets while maintaining the accuracy/confidentiality of the data.
* Performed as a goal-oriented team member.
* Handled volumes of inbound calls efficiently while maintaining the quality and standards

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| **PERSONAL SKILLS** |  |

* High problem solving, and excellent communication skills.
* Hard worker, Responsible, reliable and prompt.
* Able to work under pressure efficiently and carefully.
* Ability to learn and understand new processes quickly.
* Highly self-motivated, conscientious and dedicated.
* Ability to work independently as well as be a productive team member.
* Possess an analytical mind with attention to detail.
* Prioritising and managing workloads coupled with excellent time management.
* Proven successful experience in telephone interviewing and consulting.

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| **EDUCATION** |  |

**2019 – 2021 Intermediate of Commerce**

**Overall Grade (B)**

**2017 – 2019 Matriculation**

**Overall Grade (A)**

**2021- Till Present Business Management Royal Holloway University Of London**

**Relevant Modules**

* Foundation of Business Analytics
* Economics
* Marketing and outreach
* Psychology

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| **INTERESTS** |  |

I enjoy listening to music and watching movies. Other interests include travelling and outdoor activities such as exploring different tourist destinations, playing badminton, and skiing.

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| **REFERENCES** |  |

 Available on request.